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# Health & Safety

Denmark is one of the world's safest countries. Crime rates are low – plus you get access to a comprehensive public healthcare system

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## Guide

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**Health & Safety**

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## STUDY IN DENMARK

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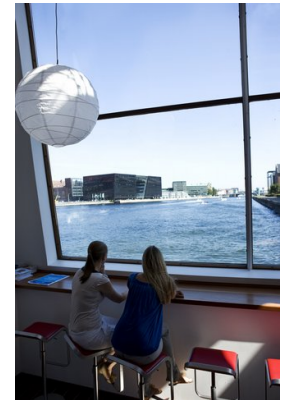
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## Health & Safety

Below you can read more about healthcare, safety, emergency services, police, and insurance issues.

- [Emergency and police](#)
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## Emergency (112) and police (114)

Should you need emergency assistance, dial 112. Should you need general police assistance, dial 114

### Is Denmark a safe country?

Statistically, Denmark is one of the safest countries in the world, with relatively low crime rates and very professional and capable national law enforcement and security services.

This means that visitors have little to worry about in terms of crime and harassment.

Still, as always when visiting larger cities, you should be vigilant and take care of your valuables.

The Danish police is approachable and helpful, so don't hesitate to contact them for assistance if you are in need.

### Who to call in emergency situations?

The European SOS number 112 can be dialled to reach emergency services - medical, fire and police - from anywhere in Europe.

Calls are free. It can be used for any life-threatening situation, including

- Serious medical problems (accident, unconscious person, severe injuries, chest pain, seizure)
- Any type of fire (house, car)
- Life-threatening situations (crimes)

When you get through to the emergency switchboard, you should have the following information ready:

- What you need (police, ambulance, fire services)
- What has happened
- Where it happened
- How many people may be injured

### Who to call in non-emergency situations?

114 is the service number for the police if you:

- Want to report a crime but do not require immediate police response
- Need information, help or advice, for example in relation to police permissions
- Have information or a lead you think might be relevant to pass on to the police

## **IN THE EVENT OF AN EMERGENCY: DIAL 112**

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## Healthcare

As a student and resident in Denmark you will have access to the Danish healthcare system. Here is what you need to know:

### What do I need to know about healthcare in Denmark?

The Danish healthcare system offers equal and universal access for all residents.

As an international student and resident in Denmark you will have access to free medical treatments with some exceptions, such as dental care and physiotherapy.

### Coverage *without* registering with the Danish Civil Registration System

#### Students from outside the EU/EEA

In accordance with the Danish Health Act, all non-residents staying in Denmark are entitled to emergency hospital care free of charge *'in the event of an accident, childbirth, acute illness or sudden aggravation of a chronic disease'*.

All other healthcare services must be paid for by you or your insurance

*Please note:* The Danish public healthcare system does not cover transportation to your home country in the event of illness.

#### Students from the EU/EEA or Switzerland

If you are an EU/EEA citizen or a Swiss national and you plan to stay in Denmark for less than 3 months, and provided you are covered by a statutory health insurance service in another EU country, you can use your **European Health Insurance Card** (<http://ec.europa.eu/social/main.jsp?catId=559>) (EHIC) to access any healthcare service that becomes medically necessary during your stay in Denmark.

You will enjoy the same healthcare services offered to residents in Denmark and the charge for these services will be forwarded to the statutory health insurance service that issued the EHIC.

*Please note:* Students from the Nordic countries need not show any of these documents and students from the UK need only show their UK passport.



## Coverage when registered with the Danish Civil Registration System

### Students from outside the EU/EEA

If you are a non-EU/EEA citizen and you plan to stay in Denmark for more than 3 months, you must obtain a Danish residence permit and register with the **Civil Registration System** (<https://cpr.dk/english/>).

After this you are entitled to receive free medical treatment in Denmark.

### Students from the EU/EEA or Switzerland

If you are an EU/EEA citizen or a Swiss national and plan to stay in Denmark for more than 3 months, and provided you are covered by the statutory health insurance service in your home country, you enjoy full access to the Danish national healthcare system once you have registered with the **Civil Registration System** (<https://cpr.dk/english/>).

To register you must present a S1 Portable Document, or a valid EHIC card issued by your statutory health insurance.

## How to register with the Civil Registration System

When registering with the **Civil Registration System** (<https://cpr.dk/english/>) you must choose whether you want to be insured in Group 1 or Group 2.

Care offered by General practitioners (GPs) and specialists in Group 1 is free of charge - and you will be asked to choose a GP who will refer you to a specialist when necessary.

If you choose to be insured in Group 2, you will not be assigned a specific GP but will enjoy access to any GP or specialist on request.

However, only a part of the costs for treatment in Group 2 is reimbursed. Roughly 98% of Danish residents are insured in Group 1.

## The Danish National Health Insurance Card

Upon registering with the Civil Registration System, you will receive a national health insurance card ('Sygesikringskort').

The card is your proof that you are entitled to all public healthcare services in Denmark and must be presented at all visits to doctors, hospitals and at pharmacists when collecting prescription drugs.

The card states your name, address and your Civil Personal Registration (CPR) number as well as the name and address of your doctor. It also provides healthcare coverage for up to one month on holiday trips within the EU/EEA and Switzerland.

- [Read more about the Danish healthcare sector](https://www.sundhed.dk/borger/service/-om-sundheddk/om-organisationen/ehealth-in-denmark/) (https://www.sundhed.dk/borger/service/-om-sundheddk/om-organisationen/ehealth-in-denmark/)

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## Insurance

Danish educational institutions cannot be held liable in the event of theft or loss of property. Therefore, be sure to take out adequate insurance while studying in Denmark

### What insurance do I need?

We strongly recommend that you take out adequate insurance while studying in Denmark. The following insurance coverage is recommended:

- Third-party liability insurance ('ansvarsforsikring') – covering expenses if you have to pay compensation to another person
- Accident insurance ('ulykkesforsikring') – covering the financial consequences of an accident
- Home insurance ('indboforsikring') – for your personal belongings
- Car insurance ('bilforsikring') – If you bring a car with you, please make sure it is properly insured. If you decide to take out the insurance in Denmark, try contacting some of the larger insurance companies. Their websites are in English. Your host institution may be able to refer you to specific insurance companies